



FB180
PHASE: BUILD FOR
SUCCESS

OWNER: CONSULTING

130-140

180



BUILD FOR
SUCCESS

FB180: PHASE 130 - 140 BUILD FOR SUCCESS

Owner: Sales

1 VERSION CONTROL

1.1 DOCUMENT HISTORY

Version	Amendment Description	Date	Author
1.0	Initial overview version	19/06/2019	Ealia Wiley

2 INDEX

CONTENTS

- 1 VERSION CONTROL 2
- 1.1 DOCUMENT HISTORY 2
- 2 INDEX..... 2
- 2.1 INTRODUCTION 3
- 2.2 GLOSSARY OF TERMS 3
- 2.3 FB180 INFINITY LOOP 4
- 3 PHASE 130 - 140 BUILD FOR SUCCESS 4
- 3.1 APPLICABLE TIERS 4
- 3.3 ORACLE OBJECTIVES..... 4
- 3.3 FBGBU OBJECTIVES 5
- 3.4 FBGBU PROCESS FLOW 5
- 3.5 PHASE SLAs & KPIs 5
- 3.6 OUTPUT CHECKLIST..... 5
- 3.7 USEFUL LINKS 6
- 3.8 TRAINING 6

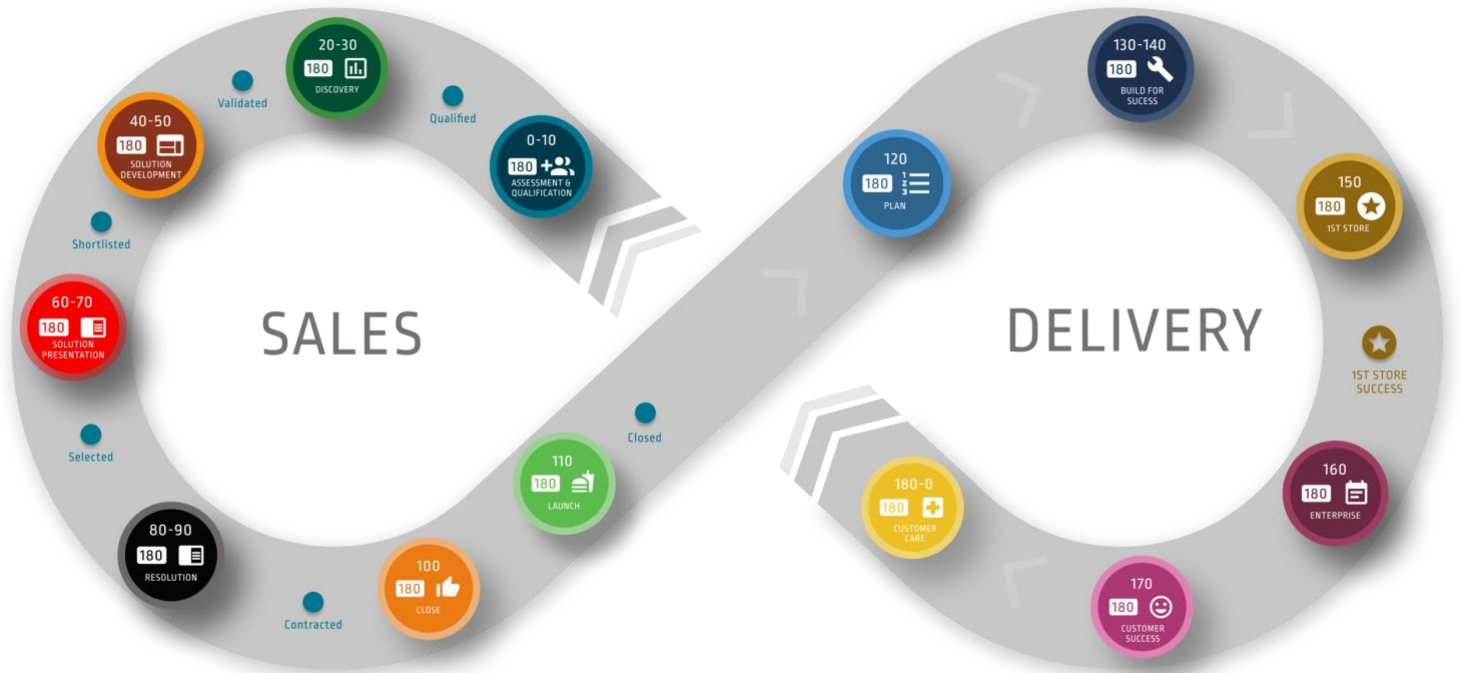
2.1 INTRODUCTION

Welcome to the Consulting Solution Build Phase, which is Phase 130 of the Food & Beverage 180 portal. This phase concentrates on all the processes necessary to build the customer database via in scope requirements. This phase gathers and creates templated environments that can be easily repeatable for customers to add other locations as well as above property programming via Enterprise Menu management should the customer choose this avenue for deployment. Project Stakeholders on both the Oracle and the Customer side are involved in discussions surrounding functional recommendations for the Solution Build. The Oracle Consulting Project Manager, along with Solution engineers, and other implementation consultants lead customer through the solution build phase.

2.2 GLOSSARY OF TERMS

Acronym	Type	Definition
OMA	Document	Oracle Master Agreement
C2A	Process	Click to Accept
CEMLI	Document	Configuration, Extension, Modification, Localization, and Integration
DAS	Application	Deal Approval System
OD	Document	Order Document
POEF	Document	Purchase Order Exemption Form
PO	Document	Purchase Order
OIP	Application	Order Information Portal (Lite)
SLA	Document	Service Level Agreement
CRA	Application	Customer Request Application
SPS	Application	Cloud Provisioning Portal (Why SPS I don't know)
Q	Application	Application that manage, track your quote, contract and approvals
CPQ	Application	Think this is a spelling mistake and should be CRA
ABE	Process	Accelerated Buying Experience
SAR	Document	Service Activation Request

2.3 FB180 INFINITY LOOP



3 PHASE 130 - 140 BUILD FOR SUCCESS

3.1 APPLICABLE TIERS



3.3 ORACLE OBJECTIVES

Oracle Consulting’s objective is to excel at meeting our customer’s business needs by having best in class consulting teams led by seasoned management teams, portfolio managers, and project managers. These teams thrive on implementing and deploying best in class Products around the world. Our goals’ are for successful implementations

delivered and lead by consultants whom are trusted advisors. The goal is for these project deliveries to lead to happy and referential customers.

3.3 FBGBU OBJECTIVES

Leverage leading practice for an Enterprise Ready build - Trusted Advisor Status on the best approach to run the POS in their operation. Give customer the best possible Customer journey in delivering a 100% accurate DB build.

- Deliver Centralised EMC Build Based on Customer Requirements
- Deliver a Templated Environment
- Deliver Agile Playback Demo's on a Templated or Pilot environment - configuration changes can be done on the fly for immediate acceptance
- Use pre-configured 'Leading Practice by Service Type' Blueprints for automated builds and access for demo
- EMC configuration and database build are delivered

3.4 FBGBU PROCESS FLOW

- Centralized EMC Configuration
- Mitigation Planning
- QA Team Review
- Delivery Team Training
- Configuration Playback
- Central Build Acceptance and Sign Off

3.5 PHASE SLAs & KPIs

Solution Build

- Start within 5 business days of Project Planning Phase

3.6 OUTPUT CHECKLIST

Below list's the key outputs as a checklist that would be required to be completed within this phase:

- Configuration Workbook
- Ratify Production Pilot Build (If Applicable)
- Enterprise Build – Centralised
- Hardware Device Types Build & Tested (If Applicable)
- Pre-Requisites Validated
- Customisation Developed
- Review Signoffs

3.7 USEFUL LINKS

Below list's the links to the application portal described in this phase as well as some useful links to knowledge based collateral that may help you:

- TBC

3.8 TRAINING

- [Oracle PMO Training and Accreditation](#)
- Links and documents relevant to this section